



**The best alternative to LogMeIn Central, TeamViewer, and GoToAssist. Switch and save!**

Best-in-class remote support solution for MSPs and IT Support teams.

## Remotely support internal and client computers and provide users with remote access

### The best unattended remote support solution

Splashtop Remote Support is a best-in-class remote support tool that gives you the freedom to remote into your managed computers from any device, at any time, thanks to our fast, high definition connections.

### Key Features and Benefits

- **Unlimited Technicians** - All packages include unlimited technicians, unlimited devices to remote from, and unlimited concurrent sessions.
- **Access from any device** - Remote into any of your clients' Mac or Windows computers with your own Mac, Windows, iOS, Android, or Chromebook device.
- **Top tools and features** - Splashtop Remote Support is equipped with the tools needed to cover the demanding use cases of MSPs and IT Support teams. Transfer files, chat with users, remote print, remotely wake devices, and more.
- **Deploy and Manage Endpoint Security** - Deploy and manage Bitdefender to your PCs from within the Splashtop console. View endpoint security protection status for computers running Bitdefender, Windows Defender, and more.
- **Easy Deployment** - Just create your own deployment package and send the download links to your clients to install.
- **Robust security** - All sessions are protected with TLS and 256-bit AES encryption. Splashtop makes sure you're in compliance with HIPAA and other privacy policies.
- **User management and grouping** - Add admins and end-users for free. Set their roles and access permissions. Organize your computers into groups to make managing them much easier.
- **Resell remote access** - Invite users from our portal, and our system will automatically send emails to them with setup and login instructions. The users can only see and connect to the computers that you assign to them.
- **New! Premium edition** - Get popular management features like alerts, remote commands, update management, and view system inventory and event logs without the cost of a full endpoint management solution.

### Who Benefits?

- MSPs can support all of their clients' devices remotely.
- IT teams can stay on top of maintenance and support for their company's computers.
- Technicians can work from anywhere, and on any device.



*"Like many other IT professionals, I was blindsided by the LogMeIn pricing bombshell which has left me and my clients scrambling for an alternative to that, now overpriced, solution. After making do on a temporary basis with other products' free solutions, I have finally come home to Splashtop. In addition to being easily deployed and scaled, Splashtop gives me excellent performance"*

— Micah Barham, Barham Technologies

## System Requirements

### Client Requirements

- **Windows:**
  - Windows 10, 8, 7, XP
  - 1G RAM
  - DirectX 9.0 or newer
  - Atom, Pentium-M, or better
- **Mac**
  - Mac OS 10.7 or newer
- **iPad / iPad mini / iPad Pro / iPhone / iPod Touch:**
  - iOS 7.1 or newer (including iOS 11)
- **Android tablets / Android phones**
  - Android 3.0 or newer

### Streamer Requirements

- **Windows:**
  - Windows 10, 8, 7, XP
- **Mac**
  - Mac OS 10.7 or newer
- 1.6 GHz dual-core or better CPU
- 1G RAM

Learn more and sign up for your free trial

[www.splashtop.com/remote-support](http://www.splashtop.com/remote-support)

## Pricing & Features

The best price guaranteed. No forced upgrades or confusing pricing plans.

### Remote Support Plus

\$25/month

Package starts at 25 computers with **unlimited technicians**

#### Features Include:

Unlimited concurrent sessions  
 Fast remote access  
 Unattended support  
 Attended support  
 Endpoint security (optional)  
 File transfer (including Drag-and-Drop)  
 Remote print  
 Chat  
 Remote wake  
 Remote reboot  
 Session Recording  
 Multi monitor  
 Priority technical support  
 And more...

#### Pricing

All plans billed annually

Computers	Monthly	Annual
25	\$25	\$299
50	\$34	\$399
100	\$46	\$549
250	\$69	\$829
500	\$104	\$1,249
750	\$142	\$1,699
1,000	\$159	\$1,899
2,000	\$242	\$2,899

### Remote Support Premium

\$40/month

Packages start at 25 computers with **unlimited technicians**

#### Everything in Plus, PLUS:

Configurable Alerts/Actions  
 Windows Updates  
 System Inventory  
 Event Logs  
 Remote Command Prompt  
 Unattended Android Access

And more to come...

#### Pricing

All plans billed annually

Computers	Monthly	Annual
25	\$40	\$479
50	\$60	\$719
100	\$80	\$959
250	\$160	\$1,919
500	\$260	\$3,119
750	\$340	\$4,079
1,000	\$400	\$4,799
2,000	\$600	\$7,199

## Splashtop, Inc.

1054 S. De Anza Blvd., Ste. 200  
 San Jose, CA 95129 USA  
 408-886-7177

[www.splashtop.com](http://www.splashtop.com)

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